

Kaiser Permanente Southern California Community Health Navigator

Position Overview and Intent:

The *Community Health Navigator* (CHN) is a proposed new, KPSC unlicensed position designed to address the social, non-medical, and navigation needs of various patient populations with the objective of improving health outcomes, decreasing utilization and lowering the cost of care.

By working one-on-one with patients, the CHN can help patients better manage their chronic conditions, connect to community resources (ex. housing, food, transportation, etc.) and better adhere to their clinical care plan ultimately reducing unnecessary hospitalization and ER visits.

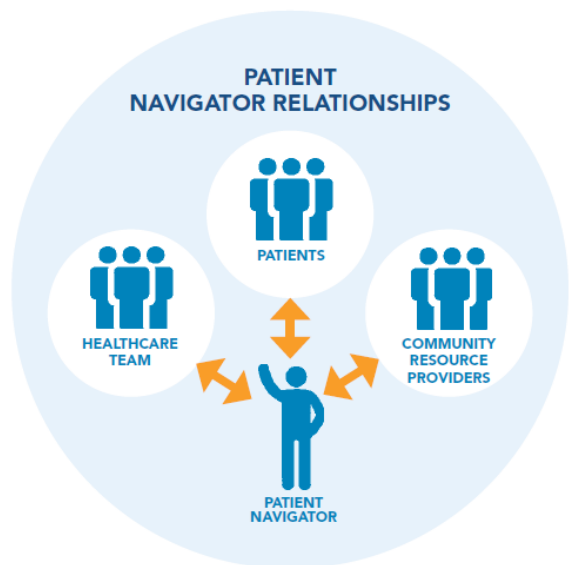
While the position will work internally as part of a multidisciplinary care team, the CHN will also spend time in the field, working with patients in their community and home to assist with health coaching, systems navigation and connections to social services.

Position Core Duties:

- Connect to non-medical resources: food, transportation, housing
- Health System Navigation
- Assistance with Care Transition
- Medication Adherence (non-clinical)
- Chronic Disease Support
- Health Coaching

Targeted Outcomes:

- Decreased utilization (hospital, ER)
- Decreased total cost of care
- Improved health outcomes



For more information, contact SCAL WFPD Co-leads:

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